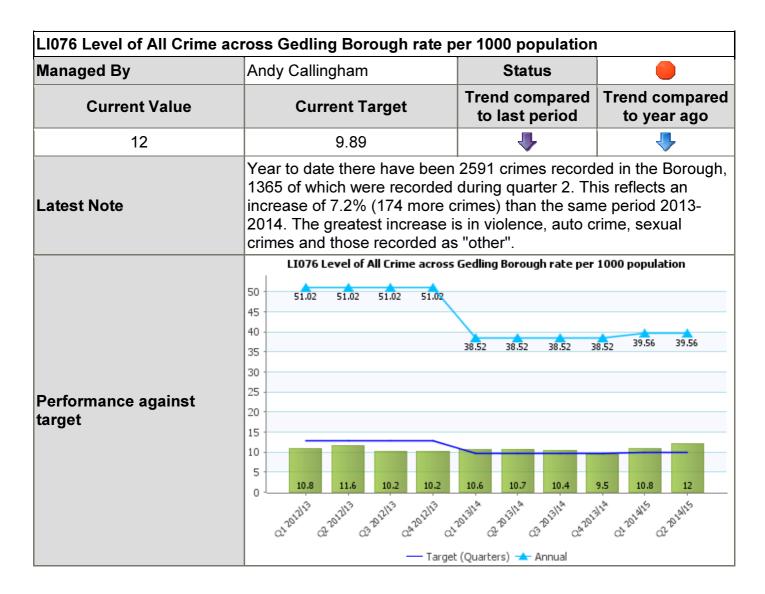
Portfolio Owners Public Protection and Communications Portfolio



Report prepared 13 November 2014

Indicators

PI Status		Long Term Trends			Short Term Trends		
	Alert	1	Improving	1	Improving		
Δ	Warning		No Change		No Change		
0	ок	-	Getting Worse	4	Getting Worse		
?	Unknown						
25	Data Only						



Managed By	Andy Callingham	Status			
Current Value	Current Target	Trend compared to last period	Trend compared to year ago		
6.2	4.59	•	•		
Latest Note	ASB is recording a year to date increase of 7.2% when compared to the same period the previous year. During quarter 2 there were a total of 701 recorded incidents.				
Performance against target	population) - q		18,34 18.34 4,36 5.8 6.2		

— Target (Quarters) 📥 Annual

Actions

Action Status				
	Cancelled			
•	Overdue; Neglected			
<u> </u>	Unassigned; Check Progress			
	Not Started; In Progress; Assigned			
O	Completed			

Title	Managed By	Status	Completion Date	Progress Bar	Notes
Implement Internal Communications strategy	Caroline Newson; Carolynne Watson	•	31-Mar-2015	25%	
Increase the number, range and take up of services available online	Mark Lane		31-Mar-2015	50%	Following the introduction of Individual Electoral Registration, Customers can now register on Line using facilities provided by Central Government Customers using the Council's Personal Search Service can now submit search enquiries on line Customers can now report details of Uncollected Bins on line Customers can now use their smart phones to report incidents requiring attention for example environmental crime such as graffiti, fly-tipping
Implement and embed an updated Customer Services Charter	Mark Lane		31-Mar-2015	0%	
Deliver Gedling Borough Council's contribution to the activities and plans co-ordinated through South Nottinghamshire Community Safety Partnership	Andy Callingham		31-Mar-2015	30%	
Implement a range of activities to embed the Council's new Community Protection Policy	Andy Callingham		31-Mar-2015	51%	No further activity required through the summer